

JASON MARQUETTE

A&P MECHANIC CANDIDATE | OPERATIONS & TECHNICAL SYSTEMS LEADER

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PROFESSIONAL SUMMARY

Technical and operations leader transitioning into aviation maintenance, bringing **25 years of high-accountability troubleshooting, reliability, documentation, and procedural discipline.**

Recognized for hands-on problem solving, calm root-cause analysis, and consistent execution in environments where safety, uptime, and quality matter.

RELEVANT EXPERIENCE

- **Tools & Technical Aptitude:** Hands-on technical systems experience with equipment support, workflow improvement, and detailed problem solving in fast-paced operations.
- **Operations & Reliability Leadership:** Led teams supporting business-critical systems with emphasis on uptime, consistency, disciplined execution, and service quality.
- **Troubleshooting & Root-Cause Analysis:** Diagnosed complex issues, isolated failure points, improved processes, and drove corrective action through structured analysis.
- **Documentation, Procedures & Compliance:** Built and followed repeatable procedures, standards, reporting routines, and auditable workflows.
- **Project Execution & Change Management:** Managed upgrades, migrations, and operational improvements with attention to planning, coordination, risk reduction, and quality outcomes.

PREVIOUS PROFESSIONAL BACKGROUND

Director of Operations, Health Safety Institute; Director of Operations, Martech Media; Senior Solution Engineer / Senior Manager roles at Allianz Life and Best Buy; Solutions Delivery Lead, FICO; Consultant, Accenture.

Background includes systems support, operations leadership, process improvement, technical coordination, and problem resolution across enterprise technology environments.

CERTIFICATIONS

- Airframe & Powerplant (A&P) Mechanic Candidate
- FAA Private Pilot - Airplane Single-Engine Land (SEL)

CORE STRENGTHS

- ◆ Troubleshooting
- ◆ Inspection mindset
- ◆ Documentation
- ◆ Safety focus
- ◆ Mechanical aptitude
- ◆ Teamwork
- ◆ Root-cause analysis
- ◆ Procedure discipline

EDUCATION

- Airframe & Powerplant (A&P) - Thrust Institute of Maintenance
- B.S., Management Information Systems - North Dakota State University
- B.B.A., Financial Management - University of North Dakota